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Pet Friendly Policies

Best Western Minimum Policy for Pet Friendly Hotels

To help pet loving travelers know what they can expect when staying at pet friendly Best Western hotels, the Board has approved a minimum and consistent policy for all hotels who opt to be pet friendly. All pet friendly hotels shall meet or exceed these minimum standards.

1. All pet friendly hotels shall allow up to two domestic dogs in a rented room. The size limit for any one animal shall be 80 pounds. Other pet types such as cats, birds, monkeys, snakes, or other animals shall be allowed at the discretion of the property. Hotel will have to pre-approve animals other than dogs that fit the size requirements.
2. A maximum charge of \$30 per day will be allowed for each room with a maximum per week charge of \$150.
3. A refundable damage deposit of up to \$150 per stay can be required of all guests with pets. If damages occur due to a pet's stay, the hotel may decide the amount due to the hotel based on the extent of the damage.
4. For consistency, all pet fees shall be charged in increments of \$5.00 USD or CAD.
5. All pet friendly hotels shall maintain a designated pet relief area.
6. All pet friendly hotels shall establish reasonable rules with regard to the care and supervision of pets while at the property that shall be provided to, acknowledged by, and signed by guests upon check-in.
7. It is recommended that all pet friendly hotels offer a "doggie bag" at check-in to pet owners that includes, at a minimum, pet treats and pet pick-up baggies.
8. This policy shall in no way affect or excuse a Property's obligations to comply with any and all state, provincial or federal requirements with regard to service animals.

Display of Pet Policy Information on bestwestern.com

Hotels that accept Best Western's pet policy

Pet friendly hotels that meet Best Western's policies will display on bestwestern.com with the pet friendly icon and are searchable from the pet friendly page. The pet policy on bestwestern.com reads: Pets allowed based on the availability of pet friendly rooms. Up to 2 dogs per room with an 80-pound weight limit. Additional pet types (cats, birds, etc.) may be accepted at the hotel's discretion. Pet rate is \$\_\_ per day with a \$150 per week maximum. A refundable cleaning & damage deposit of \$\_\_ is required upon check-in. If damage occurs or excessive cleaning is needed, the deposit can become non-refundable and the hotel may charge additionally to cover the costs of repair/cleaning.

Hotels that accept pets but do not meet Best Western Pet Friendly Policies

For hotels that accept pets but do not meet Best Western's policies the following will display on bestwestern.com: "Pets may be accepted. Please contact the hotel directly for full details". The hotel will not display on searches for Pet Friendly hotels on bestwestern.com and will not be listed as Pet Friendly on other sites.

Hotels that do not accept pets

The pet policy on bestwestern.com will display: Pets not accepted.

Compliance

Compliance with Best Western's pet policy for those participating pet friendly hotels will be part of the Best Western Quality Assurance Requirements Report, and non-compliance shall result in the hotel not being allowed to market itself as "pet friendly" on Best Western's reservation systems for a period of not less than twelve (12) months from the finding.

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I Care®	Quality Assurance Manual	Customer Care	Harley-Davidson	Training Requirements	bestwestern.com
Customer Care		Design			User Profile
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